

**URGENT: NY CHEESECAKE FROZEN YOGURT MIX RECALL**

20-August-2011

Dear Customer,

This is to inform you of a product recall involving:

**ITEM: 92147 YO CREAM NONFAT NY CHEESECAKE FROZEN YOGURT MIX**

**UPC: 81995 92147**

**LOT CODES: 2990, 3200, 3470, 3520, 0391, 0461, 0591, 0731, 0871, 0961, 1131, 1171, 1231, 1291, 1541, 1661, 1811, 1921, 2061, 2131**

This recall has been initiated due to the lack of declaration of “egg” on the ingredient list on this specific sku as consumption of this product by individuals allergic to eggs may result in severe allergic reaction (anaphylaxis). Please note that the product is totally safe to use as long as it is properly labeled so that retailers and consumers are aware of the egg ingredient and that this mislabeling issue is limited to only one sku of the YoCream product line.

Immediately examine your inventory and quarantine all product subject to this recall. In addition, if you may have further distributed this product, please identify your customers and notify them at once of this product recall. Your notification to your customers may be enhanced by including a copy of this recall notification letter. This recall should be carried out to the retail store level. Your assistance is appreciated and necessary to prevent potential health risk to consumers allergic to eggs.

All product inventories must be handled as follow:

- Distributors: Contact YoCream to 1) obtain allergen declaration labels/stickers and instructions for applying labels (YoCream will compensate for the labor cost incurred) or 2) coordinate product disposal and exchange
- Food Service Operators: Contact YoCream to 1) obtain allergen declaration labels and dispenser flavor strips (to be applied on the shelf) or 2) coordinate product exchange or reimbursement
- Yo Cream contact details for product recall: Tel 1 800 YO CREAM (1 800 962 7326) ; Fax 503 254 9579; email: [customeralert.august2011@yocream.com](mailto:customeralert.august2011@yocream.com)

Please complete and return the attached Recall Response Form as soon as possible. The fillable form may be completed electronically and returned by email to [customeralert.august2011@yocream.com](mailto:customeralert.august2011@yocream.com)

This voluntary recall is being made with the knowledge of the Food and Drug Administration. For additional information and updates about the recall, we will be updating our web site: [www.yocream.com](http://www.yocream.com). You can also find contact information for your regional FDA Recall Coordinator (RC) at <http://www.fda.gov/Safety/Recalls/IndustryGuidance/ucm129334.htm> if you have questions for FDA.

Please note that as of 08/20, every shipment of the New York Cheesecake sku leaving the YoCream warehouse has a corrective white label “contains milk and egg” on the top of each ½ gallon carton as well as on the case.

We apologize for the inconvenience and reinforce our commitment to offering product of the best quality and safety for our customers and consumers.



Ted Whitehead  
Food Safety & Quality Assurance Manager  
YoCream International, Inc.